
e² Consulting Inc.
Efficiency + Effectiveness

ONLINE
ISO 9001:2015
ROOT CAUSE ANALYSIS COURSE

June 5 & 12, 2021
Saturday, 9am-5:00pm
Via Zoom

Rationale:

Root cause analysis (RCA) is a systematic process for identifying root causes of a problem. It is an approach for responding to problems based on the basic idea that effective management requires more than merely “putting out fires” for problems that develop but finding a way to prevent them.

This course will enable participants to understand root cause analysis as a procedure for ascertaining and analyzing the causes of problems to determine what can be done to solve or prevent them.

It is in this context that the ISO 9001:2015 Root Cause Analysis Course is being offered as a key initiative of the e² Consulting Inc. - Efficiency + Effectiveness. It is intended to provide a course to professionals who want to enhance their skills on wide range of approaches, tools, and techniques used to uncover causes of problems.

It is a 16-hour course program focuses on approaches geared more toward identifying true root causes than others, general problem-solving techniques, and support for the core activity of root cause analysis.

The course includes online workshops to prepare you for real-life situations including problem solving activity and techniques. It is also competency based and will incorporate online discussions, instruction, exercises, and cases.

Course Objectives:

At the end of the course, the participants will be able to:

- Enhance problem solving effectiveness by providing a model for more deeply analyzing problem situations.
- Promote the ability to provide problem-solving support in situations where one is not an expert in the process or technology involved.
- Expand the range of tools available for analysis of problem situations.

Course Outline:

1. Introduction to Root Cause Analysis
 - a. Corrective Action Notice (CAN) and Corrective Action Report (CAR)
 - b. Correction versus corrective action
 - c. Use of risk assessment within corrective action process
2. Problem Solving Activity
 - a. Problem Identification
 - b. Understanding the Problem
 - c. Root Cause Analysis

- Cause & Effect Diagram/ 5 WHYs
- d. Solutions Formulation
 - Objective Setting
 - Tree Diagram
 - Matrix Diagram
 - e. Corrective Action Plan
 - f. Verification of Effectiveness of Corrective Actions Taken

Target Participants:

- This course is suited for graduates of any Bachelor's Degree who are auditors, management or technical personnel, and business or process team leaders, involved in ISO 9001:2015 or whose work or career interest is into quality management.

Contact Details:

For further information, please contact:

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Service Offerings:

I. ACADEMIC AND e-LEARNING SERVICES

- Implementing Outcomes Based Education (OBE) for Higher Educational Institutions (HEIs)
- Strategic Planning for HEIs
- Preparing HEIs for Global/ National Quality Certification and Academic Program Accreditation
- e-Learning Services

II. GOVERNMENT & BUSINESS SERVICES

- Productivity & Process Improvement
- Six Sigma & Lean Systems
- Systems Analysis
- Business/Performance Excellence
- ISO 9001:2015
- Strategic Planning
- Process Streamlining

Registration Fee:

- The early bird training registration fee is P2,000.00 for those who will submit their accomplished reservation form on or before May 5, 2021. Regular rate of P2,500.00 per enrollee applies beyond this period. This is inclusive of lecture materials, and certificate.
- No reservation or advanced payment needed. Online payment of the registration fee shall be paid in full or installment within the 2-day course period to the following account.

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- Efficiency + Effectiveness (E2) Consulting Inc.- BPI Kamuning Branch CA #3140-0295-71 or
 - GCASH Account Name: Delfin Jacob at No. 0917-824-1334.

- The course is limited to 50 online enrollees per class on a first-come first-served basis.

Reservation Form:

YES, I will attend the Online ISO 9001:2015 Root Cause Analysis Course on June 5 & 12, 2021

Full Name: _____

Position/ Profession: _____

School/ Company/Organization: _____

Cell Phone No.: _____

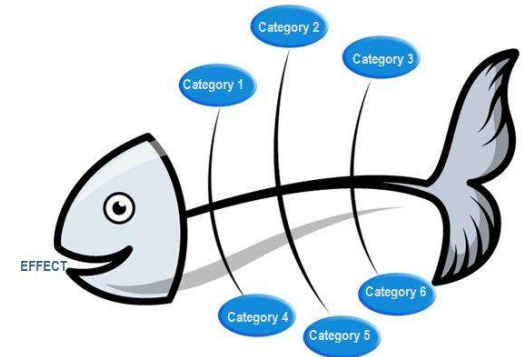
Email Address: _____

Signature: _____

Please accomplish this form, take a picture or scan, and send it through email at e2@e2consultinginc.com or thru <https://www.facebook.com/e2courses/>



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